

## Everyday Heroes by Pay As You Go Carpets - Terms and Conditions

1. The promoter is: Happy Customers Ltd (company no. 10623895) whose registered office is at Pay As You Go Carpets, PO Box 1385, Sunderland, SR5 9PW. Pay As You Go Carpets is a trading name of Happy Customers Group Ltd.
2. The giveaway is open to residents of the United Kingdom aged 18 years or over except employees of Happy Customers Group Ltd or any of its affiliates and their close relatives and anyone otherwise connected with the organisation or judging of the giveaway.
3. There is no entry fee and no purchase necessary to enter this giveaway.
4. By entering this giveaway, an entrant is indicating his/her agreement to be bound by these terms and conditions.
5. Route to entry for the giveaway and details of how to enter are via <https://payasyougo carpets.com/blog/do-you-know-a-mum-in-a-million-nominate-her-today>
6. This giveaway will take place on our Facebook page: <https://www.facebook.com/pg/PayAsYouGoCarpets/> where you can enter by commenting underneath this post: <https://www.facebook.com/PayAsYouGoCarpets/posts/2531399693814915>
7. Only one entry will be accepted per person. Multiple entries from the same person may be disqualified.
8. Closing date for entry will be 13.03.2020. After this date, no further entries to the giveaway will be permitted.
9. No responsibility can be accepted for entries not received for whatever reason.
10. The rules of the giveaway and how to enter are as follows: Participants enter the giveaway by nominating a person of their choice (this can be another individual or themselves) to win. They must declare their person of choice and reasons the individual should win in the comment section of <https://www.facebook.com/PayAsYouGoCarpets/posts/2531399693814915>. They can only enter this giveaway via that specific Facebook post.
11. The promoter reserves the right to cancel or amend the giveaway and these terms and conditions without notice in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the promoter's control. Any changes to the giveaway will be notified to entrants as soon as possible by the promoter.
12. The promoter is not responsible for inaccurate prize details supplied to any entrant by any third party connected with this giveaway.
13. The prize is as follows:  
The Mum In A Million winner and a friend of her choice will both receive:
  - A full day's spa use and one night in a premier room for two people.

- A massage or facial.
- Voucher towards dinner in either the Fusion restaurant or the Rib Room
- Spa Brunch the following day.

The Mum In A Million will also receive:

- A £150 spa voucher - redeemable on the day against a spa treatment, dining experience or retail therapy in the spa shop.

14. The prize is as stated and no cash or other alternatives will be offered. The prizes are not transferable. Prizes are subject to availability and we reserve the right to substitute any prize with another of equivalent value without giving notice.
15. Winners will be chosen by a panel of judges appointed by Happy Customers Group Ltd. The judging panel will select five finalists, of which only one will be chosen as the winner. The judging panel's decision is final.
16. The winner will be notified by either a Facebook message, phone call or email within 28 days of the closing date. If the winner cannot be contacted or does not claim the prize within 7 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.
17. The promoter will notify the winner when and where the prize can be collected/is delivered.
18. The promoter's decision in respect of all matters to do with the giveaway will be final and no correspondence will be entered into.
19. By entering this giveaway, an entrant is indicating his/her agreement to be bound by these terms and conditions.
20. The giveaway and these terms and conditions will be governed by British law and any disputes will be subject to the exclusive jurisdiction of the courts of Great Britain.
21. The winner agrees to the use of his/her name and image in any publicity material, as well as their entry. Any personal data relating to the winner or any other entrants will be used solely in accordance with current UK data protection legislation and will not be disclosed to a third party without the entrant's prior consent.
22. The winner's name will be available 28 days after closing date by emailing the following address: [briony.sommers@payasyougo carpets.com](mailto:briony.sommers@payasyougo carpets.com)
23. Entry into the giveaway will be deemed as acceptance of these terms and conditions.
24. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other Social Network. You are providing your information to Happy Customers Group Ltd and not to any other party. The information provided will be used in conjunction with the following Privacy Policy found at <https://payasyougo carpets.com/privacy>
25. Happy Customers Group Ltd's decision as to those able to take part and selection of winners is final. No correspondence relating to the giveaway will be entered into.
26. Happy Customers Group Ltd shall have the right, at its sole discretion and at any time, to change or modify these terms and conditions, such change shall be effective immediately upon posting to this webpage.
27. Happy Customers Group Ltd also reserves the right to cancel the giveaway if circumstances arise outside of its control.